



This is to confirm that Dra. Zulma Sánchez Estrada Published following article Importance of Quality in Service Companies to provide Excellent Customer Service Volume 13, Issue 1, pp: 157-163 www.ijres.org A Peer Reviewed referred Journal

Impact Factor : 7.52

International Journal of Research in Engineering and Science (IJRES)

Editor-In-Chief

ISSN: 2320-9364





This is to confirm that Dr. Jorge Noriega Zenteno Published following article Importance of Quality in Service Companies to provide Excellent Customer Service Volume 13, Issue 1, pp: 157-163 www.ijres.org A Peer Reviewed referred Journal

Impact Factor : 7.52

International Journal of Research in Engineering and Science (IJRES)

Editor-In-Chief

ISSN: 2320-9364





This is to confirm that M. en C. Jorge Carlos León Anaya Published following article Importance of Quality in Service Companies to provide Excellent Customer Service Volume 13, Issue 1, pp: 157-163 www.ijres.org A Peer Reviewed referred Journal

Impact Factor : 7.52

International Journal of Research in Engineering and Science (IJRES)

Editor-In-Chief

ISSN: 2320-9364





This is to confirm that Dr. Noé López Perrusquia Published following article Importance of Quality in Service Companies to provide Excellent Customer Service Volume 13, Issue 1, pp: 157-163 www.ijres.org A Peer Reviewed referred Journal

Impact Factor : 7.52

International Journal of Research in Engineering and Science (IJRES)

Editor-In-Chief

ISSN: 2320-9364