



Certificate of Publication



This is to confirm that

KE XU

Published following article

Analysis and Research of Customer Relationship Management

--taking Haidilao as an example

Volume 12, Issue 8, pp: 83-85

www.ijres.org

A Peer Reviewed referred Journal

Impact Factor : 7.52

**International Journal of Research in Engineering and
Science (IJRES)**

ISSN: 2320-9364 IJRES is Peer Reviewed Refereed.

Editor-In-Chief