



Certificate of Publication



This is to confirm that

Taslim Bahar

Published following article

The Model of Service Quality Influence on the Existence of Ride-
Hailing Service Operations Using the Structural Equation
Modeling (SEM) Method

Volume 12, Issue 12, pp: 25-34

www.ijres.org

A Peer Reviewed referred Journal

Impact Factor : 7.52

**International Journal of Research in Engineering and
Science (IJRES)**

ISSN: 2320-9364 IJRES is Peer Reviewed Refereed.

Editor-In-Chief



Certificate of Publication



This is to confirm that

Fahira

Published following article

The Model of Service Quality Influence on the Existence of Ride-
Hailing Service Operations Using the Structural Equation
Modeling (SEM) Method

Volume 12, Issue 12, pp: 25-34

www.ijres.org

A Peer Reviewed referred Journal

Impact Factor : 7.52

**International Journal of Research in Engineering and
Science (IJRES)**

ISSN: 2320-9364 IJRES is Peer Reviewed Refereed.

Editor-In-Chief



Certificate of Publication



This is to confirm that

Dessy Rachmawaty Achsa

Published following article

The Model of Service Quality Influence on the Existence of Ride-
Hailing Service Operations Using the Structural Equation
Modeling (SEM) Method

Volume 12, Issue 12, pp: 25-34

www.ijres.org

A Peer Reviewed referred Journal

Impact Factor : 7.52

**International Journal of Research in Engineering and
Science (IJRES)**

ISSN: 2320-9364 IJRES is Peer Reviewed Refereed.

Editor-In-Chief