

Product Ordering Using Voice Recognition in AI

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Abstract

Still now we're order the product physically like touch the order button at the display screen at android tool and click on the product in pc or any tool to do in addition steps. Voice purchasing is hastily turning into a focus in academic, business, and enterprise studies due to its rapid adoption and disruptive ability in shopping for dynamics. As voice assistants emerge as higher at getting to know client choices and habits, they'll an increasing number of have an impact on client behaviors. Voice purchasing could be very new. Siri has been with us in view that 2011, however the use of voice for the client purchasing adventure has best without a doubt emerged withinside the beyond years. Given its brief life-span to date, it's miles incredible that \$1.8 billion changed into transacted with the aid of using voice in 2017 withinside the U.S. in line with OC&C Strategy. This era that permits customers to look and buy merchandise on-line with their voice commands. In this method, we order the product now no longer bodily through voice like android google assistant, apple hey Siri, windows cortona.

Keywords: Voice assistants (VA), voice Shopping, Speech Recognition Systems, Voice Recognition Systems, Speech-to-Text.

Date of Submission: 15-05-2022

Date of acceptance: 30-05-2022

I. INTRODUCTION

Voice shopping is a technology that permits customers to go looking and buy merchandise online with their voice commands. Voice commerce fashion is developing with the surge in voice-powered gadgets, consisting of Amazon Echo and Google Home, leading to a upward thrust in consumers the use of this technology more now than before. The improvement withinside the voice-enabled gadgets marketplace allows in including momentum to the marketplace fashion. The complete international goes thru Covid 19 pandemic situation, and this has modified the manner we shop. Before the pandemic, nobody ever thought approximately the excessive tempo of on line buying adoption. Physical retail buying moved to online buying, which caused the improvement of voice commerce in 2021. Artificial intelligence (AI) technology have left the server room to go into the lives of billions of clients. AI allows gadgets to carry out sports that resemble cognitive capabilities related to the human mind, consisting of studying and trouble solving (Russell & Norvig, 2009). AI-powered smartphones, clever homes, and clever audio system join the numerous nodes of clients' lives into one ubiquitous enjoy that seamlessly accompanies them in each routine. Every smart object, from cars to toothbrushes, is expected to collect applicable records that allows to become aware of intake styles and predict destiny individual behaviors (Hoffman & Novak, 2017). The voice touchpoint is unexpectedly becoming a focal point in academic, business, and industry studies due to its swift adoption and disruptive ability in shopping for dynamics (Dawar & Bendle, 2018). Given its interdisciplinary nature, the studies on voice assistants is exceptionally fragmented with contributions from a whole lot of disciplines (Knote et al., 2018). In fact, you may see the client conduct variations already. Survey information display that 26.1% of clever speaker proprietors have used voice for buying in comparison to 21.2% of the overall population. That approach clever speaker proprietors are 23% much more likely to have used voice buying than humans that don't have the device. However, amongst voice customers clever speaker proprietors path cellphone customers with the aid of using a huge margin nowadays. Over one-1/2 of of voice customers document the use of a cellphone whilst simply over one region stated they used a clever speaker. Given the low penetration of voice buying nowadays in comparison to on line and cellular buying, each appearance to have loads of ability for growth.

II. LITERATURE SURVEY

A Qualitative Study of Application-level Caching. The web applications that we use every day on our smartphones or on computers requires the internet connection to communicate with the web services hosted on the web servers, this process contains some communication latency and it also cost for internet-based services.

To reduce this latency the developers can use the cache in their applications. This paper deals with the study of how developers can deal with the handling of caching logic in their web applications, to improve performance and scalability of their web applications.

W3C Working Group Tackles New Models for Internet Payment. The online shopping is becoming more and more popular now a day due to large amount of offers and discounts been offered on the items available for purchase online. The additional discount is also applied on the purchase of items by making the online payment through net-banking, debit/credit card or digital wallet. So, to give the payment providers and merchants lower costs of payment management, improve consumer choice and transparency, and create new opportunities to introduce value-added services, the Web Payments Working Group (WPWG) is formed. It works with the study of development in the security of online transactions and net-banking. This is the step further for the cashless payment methods been promoted by all the merchants of online shopping.

Mobile Web Service Provisioning and Performance Evaluation of Mobile Host Giving web administrations from smartphones is the current trend, this happened because of smartphones are utilized practically every region, where today's client utilizes versatile smartphones for mobile banking, messaging, emailing, looking area and searching information. smartphones are progressed as far as processing power, memory and with an embedded camera, different sensors and same time parallel headway in the remote system and web advancements. Because of these progressions empowers the versatile smartphones to fill in as a web provider rather than web benefit consumer. Hosting web services on the portable host is not new but rather in most recent one decade scientists chipping away at versatile web benefit provisioning. This paper deals with the exploration work in the cellular domain to the present era mobile platform advances and guidelines, for example, Android OS and REST. This paper manages mobile host adaptability and exploratory outcome examination for what number of simultaneous client's access to the mobile host.

Design of a Mobile Shopping App for Regional Products As the sale of mobile devices grow exponentially, the usage of mobile apps for purchasing purposes has also grown exponentially over the past few years. This paper introduces the design of smart mobile shopping app for regional products. One of the main features of this app is that it makes use of local Internet TV as much as it can. The Internet TV service provided by the local government is integrated into the app. Then the shopping and the Internet TV co-operate with each other. For example, if the Internet TV telecasts a regional emergency, it is automatically fed into the shopping app so that the notifications are sent to the users immediately.

III. EXISTING METHOD

The existing system is not contained order the product via voice. The user can only search the product via voice not order that product via voice. Privacy is not available for their personal details like credit card, debit card and online payment details.

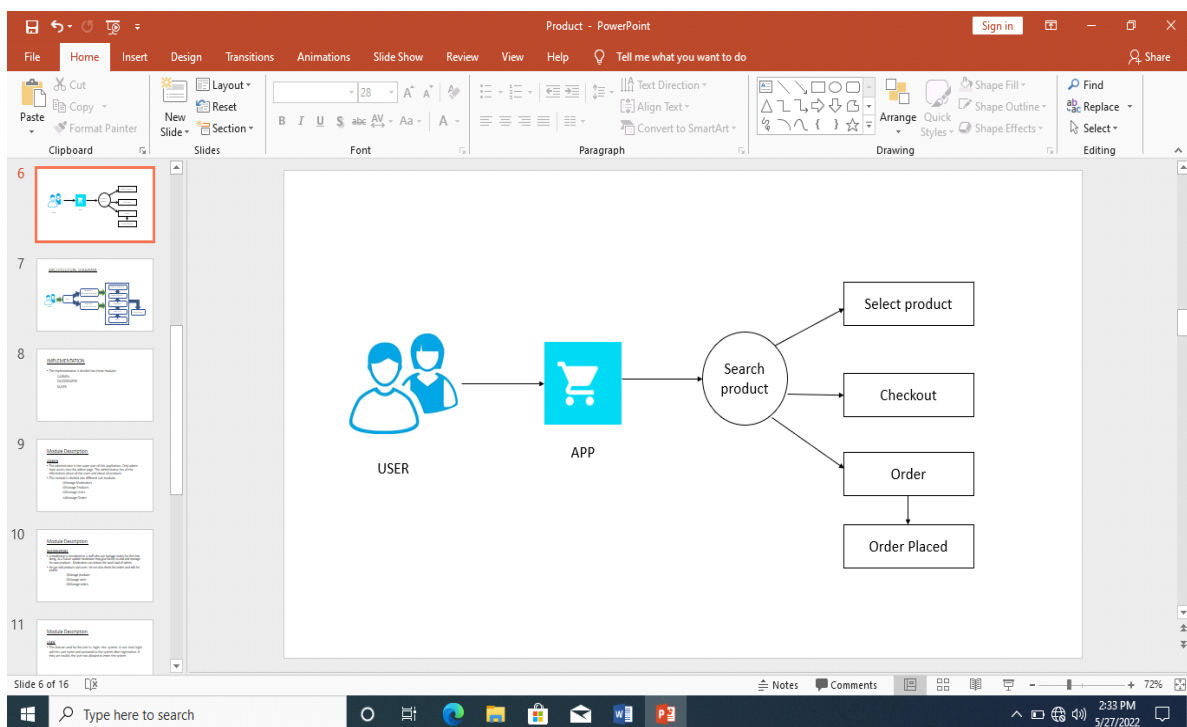


Fig 3.1 Flow Diagram of Existing Method

IV. PROPOSED SYSTEM

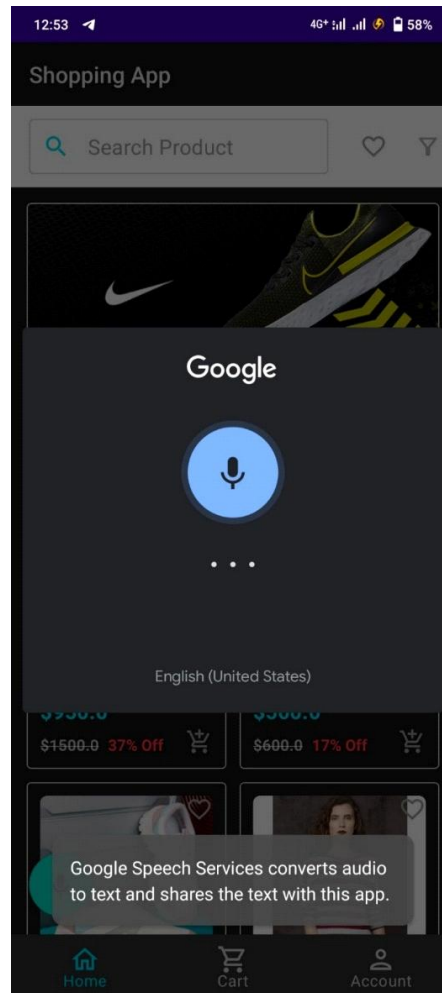
In the proposed system customer need not go to the shop for buying the products. He can order the product he wish to buy through the application using user voice in his Smartphone. The shop owner will be admin of the system. Shop owner can appoint moderators who will help owner in managing the customers and product orders.

4.1 The rise of voice assistants for shopping

The term voice assistant (VA) refers to conversational dealers that carry out duties with or for an individual, whether or not of practical or social nature and very own the cappotential to self-enhance their information of the interlocutor and context. This software program, embedded in clever objects, leverages a aggregate of AI techniques, along with computerized speech recognition (ASR), text-to-speech synthesis (TTS), and herbal language information (NLU), to interact in herbal conversational interactions with humans (Gaikwad, Gawali & Yannawar, 2010). Such class of IoT is going beneathneath numerous names that consist of however aren't constrained to clever speaker (Bentley et al., 2018), AI assistant (Dawar & Bendle, 2018), smart private assistant (Han & Yang, 2018), private virtual assistant (Milhorat et al., 2014), voice-managed clever assistant (Schweitzer et al., 2019), voice-activated smart assistant (Jiang et al., 2015), and conversational agent (Lee & Choi, 2017). Voice assistants can take numerous styles of in-location and cellular gadgets along with Bluetooth speakers (e.g., Amazon Echo) or integrated software program dealers for smartphones and computers (e.g., Apple Siri). With over 70 million U.S. proprietors, in-domestic voice assistants presently see a quicker adoption price than smartphones and tablets (Newman, 2018). Their maximum famous features are gambling tune, controlling clever domestic appliances, supplying climate information, answering widespread expertise questions, and placing alarms (Sciuto et al., 2018). However, from a industrial standpoint, virtual assistants constitute a unique touchpoint that lets in for brand new styles of interplay among clients and brands (Sterne, 2017). Voice commerce (or voice shopping) identifies the act of setting orders on-line the use of voice assistants. This subject matter captures mainstream media headlines (e.g., Creswell, 2018; Chaudhuri & Terlep, 2018) and is regularly used to invest approximately the dominance of U.S. tech giants—Google, Amazon, Apple (see Galloway, 2017). Although the quantity of clients who've finished as a minimum one buy via a clever speaker is growing fast, the share of customers the use of VAs varies broadly amongst product categories. A file indicates that 21% of U.S. clever speaker proprietors have bought leisure along with tune or movies, 8% family gadgets, and 7% digital gadgets (eMarketer, 2019). Meanwhile, Alexa's customers can order gadgets like family merchandise and fresh produce from a local Whole Foods and receive delivery within hours.

4.2 Functional characteristics of voice assistants

Unique from other customer applications, VAs can communicate with customers naturally, interpret and handle requests contextually, expand their knowledge, and learn from mistakes. Natural conversation represents the principle distinction on this new verbal exchange channel. Voice assistants are built to imitate human-to-human interactions. Similar to interpersonal relationships, VAs react to the interlocutor when their name is called (Sacks & Schegloff, 1979). VAs can “memorize” relevant facts from previous conversations, giving a sense of continuity from past interactions. Also, they assume a person and refer to themselves as “I.” For instance, when asking Google Home, “Okay Google, what do you think about Alexa?” the solution is, “I like her blue light.” VAs’ ability to clearly conversation with users in addition to the sense of “spontaneity” that originates from surprising solutions can facilitate the emergence of closeness feelings (Han & Yang, 2018). Context-awareness is a constituting factor of VAs (Knote et al., 2018). The context of a tool is represented by any information that can be used to characterize a situation applicable to its customers (Abowd et al., 1999). Contextaware computing collects and processes information about the context of a tool so as to customise offerings to the precise contextual clues such as the identification of the consumer, place of the tool, time and date, shopping history, and declared consumer choices (Kwon, 2003). Ultimately, a VA turns into context-conscious if its interactions with the human, and different machines, are personalized to the modern-day context. Contextual statistics is important to exactly learn private choices and automate routines (Milhorat et al., 2014). Self-mastering lets in VAs to interpret customers’ phrases higher and reduce friction for the duration of interactions (Sarikaya, 2017). With the latest advent of unsupervised systems, which perform with out guide human annotation, VAs can come across unsatisfactory interactions or screw ups of expertise and routinely get over those errors. For instance, if the consumer says “Play ‘Good for What’” however supposed to say “Nice for What” via way of means of Drake, the VA corrects the mistake and initiates a a success tune request (Sarikaya, 2018). The device learns the way to deal with those accuracy troubles and deploys updates quickly after. Automatically making use of corrections to a big range of queries every day the usage of self-mastering strategies lets in VAs to increase at a quicker pace.



4.3 The agency role of voice assistants

In their recommender agent function, VAs attempt to predict which items a goal consumer will like primarily based totally on expressed possibilities or implicit behaviors (Shen, 2014). This shape of recommender machine might also additionally update conventional decisionmaking while clients experience time constraints or apprehend the referrer as a specially informed source (Olshavsky & Granbois, 1979). End-customers usually examine a digital agent on its cappotential to customize hints that fulfill their needs. Consumers undertake algorithmic recommender structures if they may be believed to in shape their interests (Abdollahpouri et al., 2019). Higher accuracy of hints from a platform interprets into now no longer handiest an growth in patron pleasure however additionally their ordinary agree with withinside the technology (Li & Karahanna, 2015). In this context, advice effects might also additionally correspond to patron possibilities greater carefully than in the event that they had selected independently (André et al., 2018). Due to their primary function in a complicated commercial enterprise network (Snehota & Hakansson, 1995), VAs do now no longer don't forget customers because the handiest stakeholders profiting from the advice outcome. The strategic desires of the retailer, merchant, advertiser, and voice assistant itself, might also additionally fluctuate from the ones of end-customers. Thus, the consumer isn't the only awareness of a advice in nearly each transaction at the VA. For instance, a VA would possibly suggest a personal label over a patron emblem following the retailer's goal to unexpectedly develop its stocks in a selected product category. Thus, the goals of numerous events want to coexist (Abdollahpouri et al., 2019). The last purpose of advice personalization is the automation of the shopping for experience. Throughout the gathering of considerable volumes of private and behavioral information, VAs can push customers to automate repurchase, for instance, via "subscribe & save" promotional activities, an increasing number of famous at the e-trade websites. According to André et al. (2018), this strength of legal professional toward VAs is going on the price of higher-order mental tactics along with feelings and ethical judgments. In the context of buy automation, clients would possibly have aspirational possibilities that fluctuate from the possibilities counseled via way of means of their beyond behavior. These meta possibilities, additionally known as possibilities over possibilities (Jeffrey, 1974), are obvious withinside the case of an environmentally conscious man or woman who desires to use much less bottled water however is

often reminded to shop for plastic bottles. The inherent anxiety among the actual-self and the ideal-self represents a boundary for the ones clients who comply with VAs' hints to automate repurchases.

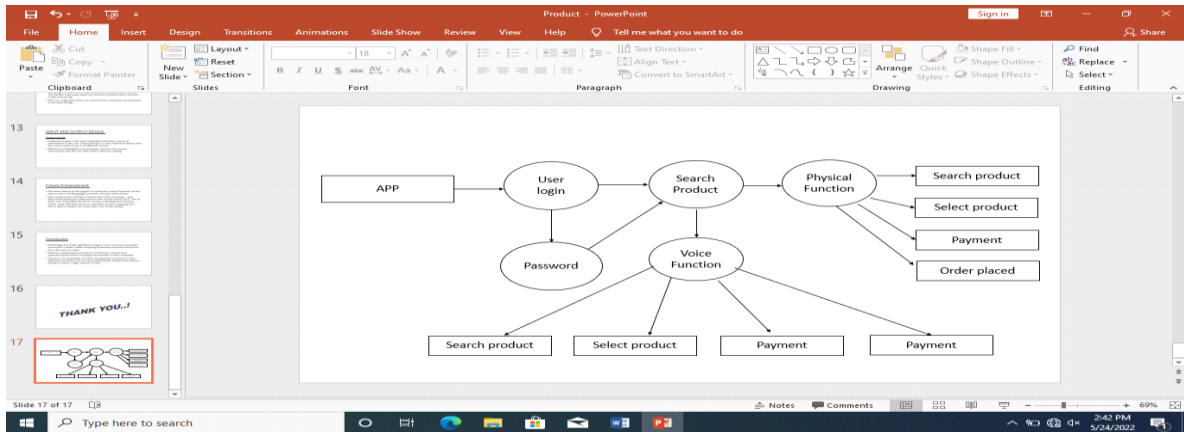


Fig 4.1 Flow Diagram of proposed Method

4.4 Architecture Diagram

The architecture diagram is representing how the product ordering using voice recognition is works and what are the steps are involved it and functions are explained. The architecture diagram is representing how the product ordering using voice recognition is works and what are the steps are involved it and functions are explained

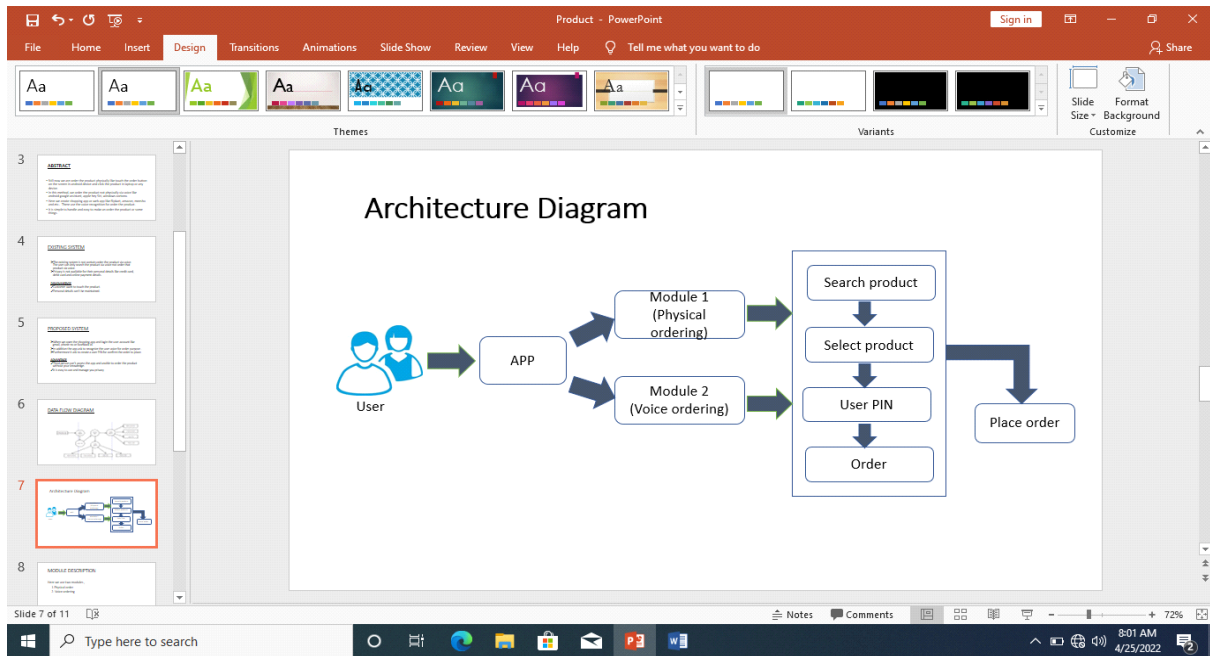


Fig 4.2 Architecture diagram

V.KEY RESULTS

5.1 Signup Page



Fig 5.1 Signup Page

5.2 Login Page

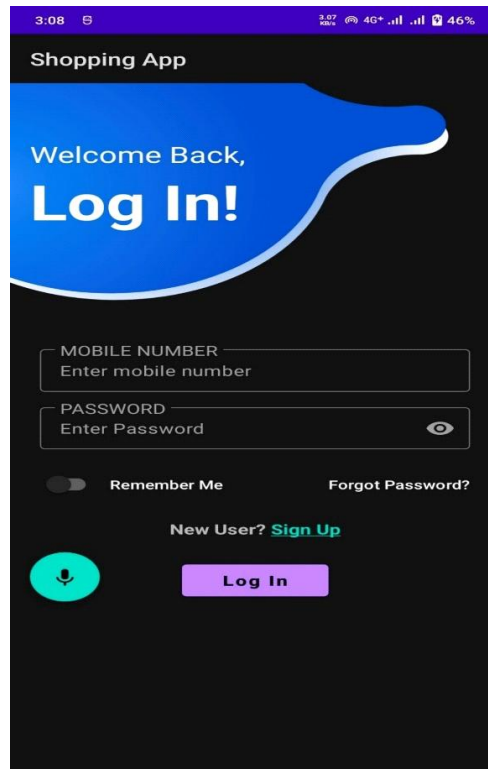


Fig 5.2 Login page

5.3 Search Product

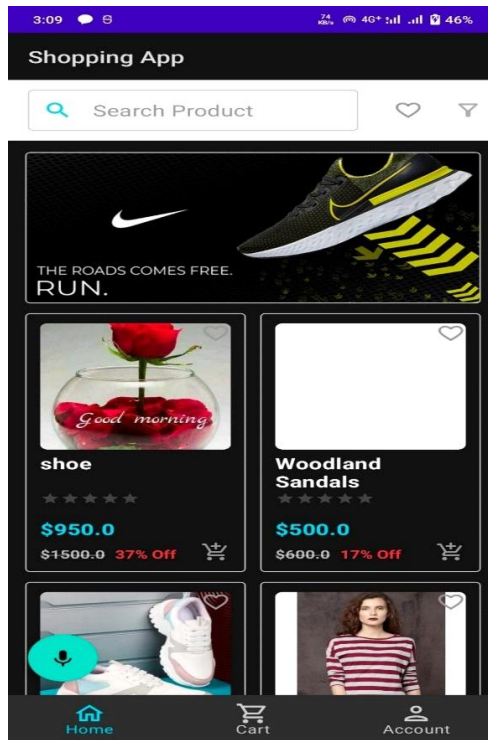


Fig 5.3 Search Product

5.4 Checkout product

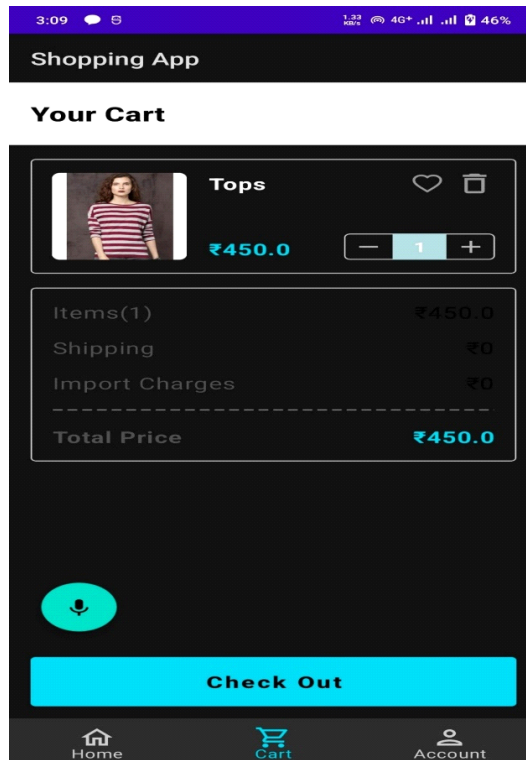


Fig 5.4 Checkout product

5.5 Select address

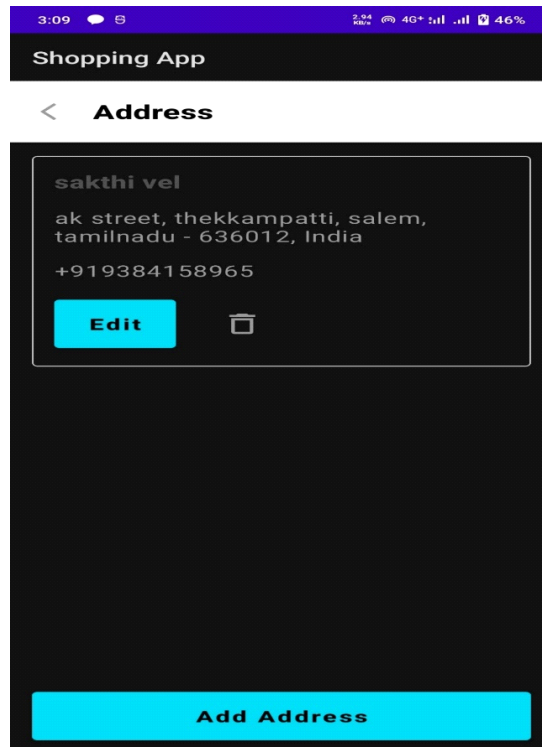


Fig 5.5 Select Address

5.6 Payment

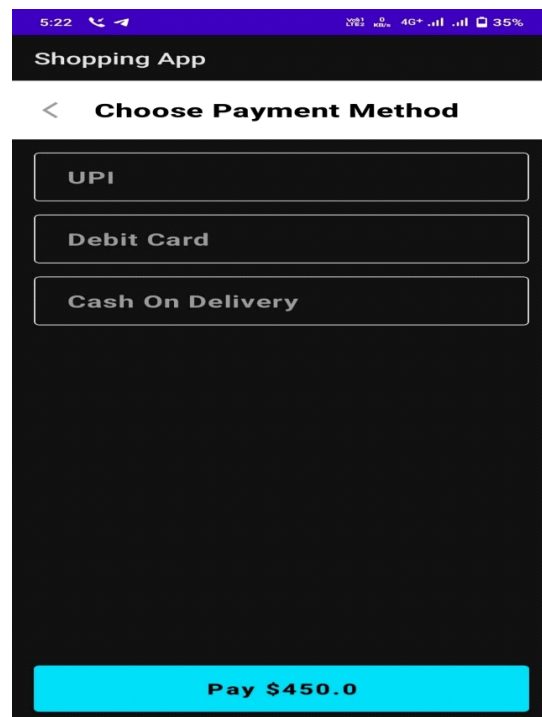


Fig 5.6 Payment

5.7 Order Placed

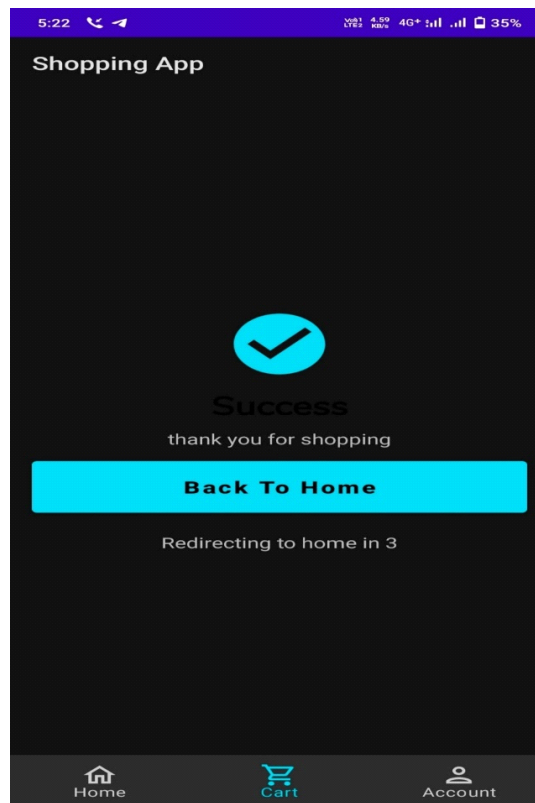


Fig 5.7 Order placed

VI. FUTURE ENHANCEMENT

The main motive of this project is controlling the overall functions of the app via voice not like google assistant, hey Siri and cortona. Voice applications will play a central function on this evolution – and they're growing at an outstanding rate. By the stop of 2016, 32% of Echo customers had requested the tool to shop for some thing from Amazon Prime, at the same time as 45% had used it to feature objects to their shopping. This is where stores can enjoy their slice of the market.

VII. CONCLUSION

Android based Mobile App for voice-based Shopping Cart, an Android App is introduced for online shopping. This Android App will be integrated with the Shopping Cart software. As the Shop software is the open source shopping cart software available only for mobile application, this is made trying to integrate the Android App with the software to make it available for the mobile platform.

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