

Hypes Vibes: Sentiment Analysis Using Social Media

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ABSTRACT

There is various type of information uploaded and shared on social media in the form of text, videos, photos and audio. Social media is rich with raw and unprocessed data and the improvement in technology, especially in machine learning and artificial intelligence, allow

the data to be processed and converted it into a useful data that they can benefit most business organization.

Most of the previous study applied sentiment analysis into a product or movie review to better understand their customer and make the necessary decision to improve their product or services.

Our Project focuses to provide a better understanding of the application of sentiment analysis in social media platform with better accuracy. Sentiment analysis is an approach that uses

Natural Language Processing (NLP) to extract, convert and interpret opinion from a text and classify them into positive, negative, or natural sentiment.

Keywords: *Machine Learning Algorithms, Tweeter Data, Natural Language Processing*

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I. INTRODUCTION

Most of the previous study applied sentiment analysis into a product or movie review to better understand their customer and make the necessary decision to improve their product or services. Our Project focuses to provide a better understanding of the application of sentiment analysis in social media platform with better accuracy. Sentiment analysis is an approach that uses Natural Language Processing (NLP) to extract, convert and interpret opinion from a text and classify them into positive, negative, or natural sentiment.

II. Literature Review

Social Media Sentiment Analysis on Twitter Datasets, 2020.

With the help of training dataset, the system is trained by the classifiers using SVM. Random Forest and Decision Tree are used to evaluate the performances based on the sentiment analysis domain. This data can have a useful resource understanding the sentiments of people. It is also observed that Decision Tree and Random Forest algorithm have more accuracy than SVM technique for the present analysis. It is now understandable that people's opinion is how much important for any product-based company or government. [1]

Deep Learning for Automated Sentiment Analysis of social media, 2019. Sentiment analysis is done at different levels using common computational techniques like Unigrams, lemmas, negation and so on. If you have thousands of feedbacks per month, it is impossible for one person to read all of these responses. While sentiment analysis is useful, but it is not a complete replacement for reading survey responses.

Sentiment analysis is a useful tool to analyze user-generated content on social media sites. However, the complexity and dynamic nature of social media data makes it difficult to accurately identify sentiments. [2]

Sentiment Analysis in social media, 2019. The application of sentiment analysis ranges from business and marketing, politics, health to public action. Sentiment analysis is not limited to one application, but it provides a vast application in different areas to assist in decision making. If you have thousands of feedbacks per month, it is impossible for one person to read all these responses. While sentiment analysis is useful, but it is not a complete replacement for reading survey responses. The conducted systematic literature review provides information on studies on sentiment analysis in social media. The paper makes the following three contributions. First, we show what is the method used in analyzing sentiment in social media. There is various method introduced by research, still, the most common method uses in Lexicon based method is Sent Wordnet and TF-IDF while for machine learning is Naïve Bayes and SVM. [3]

Sentiment Analysis for Social Media, 2015. Formally stated their task and interpreted how to mathematically incorporate social context and topical context into the basic prediction model. The major challenges were 1. Incremental Approach 2. Parallel Computing For Massive Data, 3. Sarcasm, 4. Grammatically Incorrect Words. The main goal of this paper is to give an overview of latest updates in sentiment analysis and classification methods, and it includes the brief discussion on the challenges of sentiment analysis for which the work needs to be done. If the challenges are overcome the project would be of great use. [4]

A Study on Sentiment Analysis Techniques of Twitter Data, 2019. In this research paper they have compared machine learning classifiers such as Naïve Bayes, Maximum Entropy and Support Vector Machine and Document - level sentiment analysis. One of the greatest difficulties was in determining the best approach for detecting sentiments in Twitter data because comparing various approaches is a highly challenging task when there is a lack of agreed benchmarks. It was expected that ensemble Twitter sentiment-analysis methods would perform better than supervised machine learning algorithms, However, hybrid methods also performed well and obtained reasonable classification accuracy scores, since they were able to take advantage of both machine learning classifiers and lexicon-based Twitter sentiment-analysis approaches. Comparison of different techniques were studied. [5]

Using Twitter Data to Predict the Performance of Bollywood Movies, 2015. This paper uses sentiment analysis and prediction algorithms to analyze the performance of Indian movies based on data obtained from social media sites. The authors used Twitter4j Java API for extracting the tweets through authenticating connection with Twitter web sites and stored the extracted data in MySQL database and used the data for sentiment analysis. The current study suffers from the limitation of not having enough computing resources to crawl the data. For predicting box office collection, there is no correct availability of ticket price information, total number of seats per screen and total number of shows per day on all screens. For the movie Singham Returns over method of prediction gave a box office collection as 84 crores and the actual collection turned out to be 88 crores, which was pretty accurate. After going through the entire research paper, it is quite clear that it can predict the movie performance even before it is released. [6]

III. OBJECTIVE

- This project aims to do sentiment analysis on tweets of upcoming movies thus finding the location of favorable crowd
- This project aims to do sentiment analysis on tweets of newly launched products.
- This project aims to give an idea about who is going to form government in upcoming elections.
- This project aims to give an idea about how satisfied are the people with their leaders.
- This project aims to do sentiment analysis on tweets of different people thus giving the opinion of tweets as positive, negative, or neutral.

IV. EXPERIMENTAL SETUP

4.1 Frontend

tech stack = HTML, CSS, JavaScript.

HTML (the Hypertext Markup Language) and CSS (Cascading Style Sheets) are two of the core technologies for building Web pages. HTML provides the structure of the page, CSS the (visual and aural) layout, for a variety of devices.

4.2 Backend

tech stack = Flask, MySQL.

Flask is a micro web framework written in Python. It is classified as a microframework because it does not require particular tools or libraries. It has no database abstraction layer, form validation, or any other components where pre-existing third-party libraries provide common functions. However, Flask supports extensions that can add application features as if they were implemented in Flask itself. Extensions exist for

object-relational mappers, form validation, upload handling, various open authentication technologies and several common framework related tools.

MySQL (/ˌmaɪˌɛsˌkjuːˈɛl/) is an open-source relational database management system (RDBMS). Its name is a combination of "My", the name of co-founder Michael Widenius's daughter, and "SQL", the abbreviation for Structured Query Language. A relational database organizes data into one or more data tables in which data types may be related to each other; these relations help structure the data. SQL is a language programmers use to create, modify and extract data from the relational database, as well as control user access to the database. In addition to relational databases and SQL, an RDBMS like MySQL works with an operating system to implement a relational database in a computer's storage system, manages users, allows for network access, and facilitates testing database integrity and creation of backups.

V. PROPOSED SYSTEM

5.1 System Architecture

System analysis is the process of defining the architecture, components, and data of a system to satisfy specified requirements. Design is a method of studying a system by examining its component parts and their interactions. Before implementation began the system was analyzed and designed.

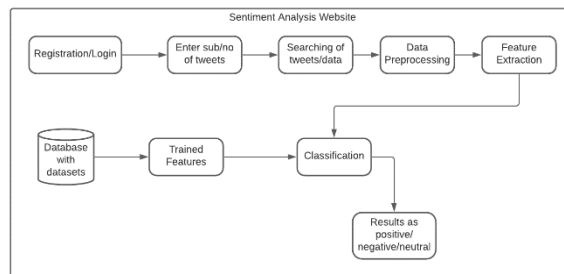


Figure 2: System Architecture diagram

5.2 Activity diagram

UML models are basically three types of diagrams, namely, structure diagrams, interaction diagrams, and behavior diagrams. An activity diagram is a behavioral diagram i.e., it depicts the behavior of a system. An activity diagram portrays the control flow from a start point to a finish point showing the various decision paths that exist while the activity is being executed. We can depict both sequential processing and concurrent processing of activities using an activity diagram. They are used in business and process modeling where their primary use is to depict the dynamic aspects of a system

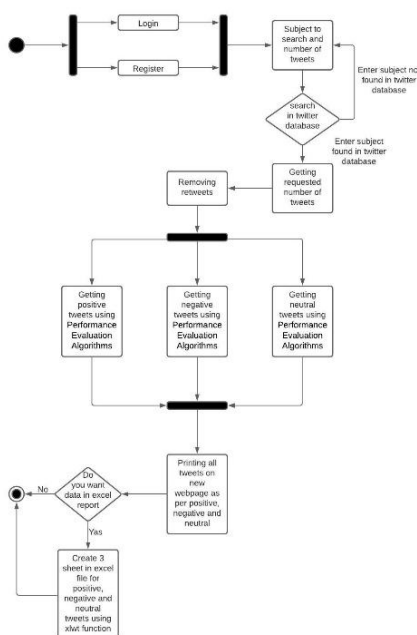


Figure 3: Activity diagram

5.3 Interaction design and Sequence Design

From the term Interaction, it is clear that the diagram is used to describe some types of interactions among the different elements in the model. This interaction is a part of the dynamic behavior of the system. This interactive behavior is represented by two diagrams known as the Sequence diagram and the Collaboration diagram. The basic purpose of both diagrams is similar. The sequence diagram emphasizes the time sequence of messages and the collaboration diagram emphasizes the structural organization of the objects that send and receive messages.

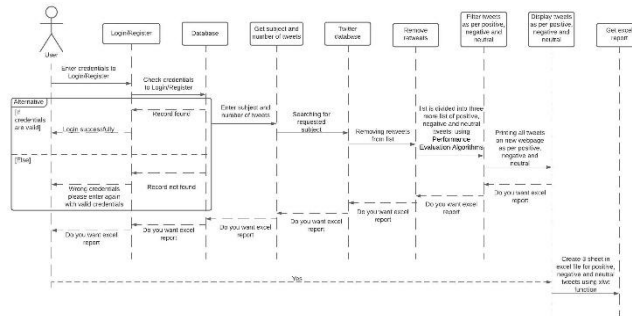


Figure 4: Interaction Diagram

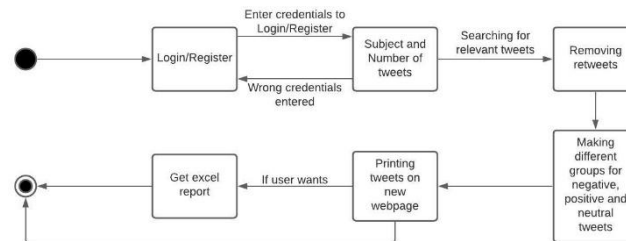


Figure 5: Sequence Diagram

5.4 Component Diagram

Component diagrams are used to model the physical aspects of a system. Physical aspects are the elements such as executables, libraries, files, documents, etc. which reside in a node. Component diagrams are used to visualize the organization and relationships among components in a system. These diagrams are also used to make executable systems. It does not describe the functionality of the system but it describes the components used to make those functionalities.

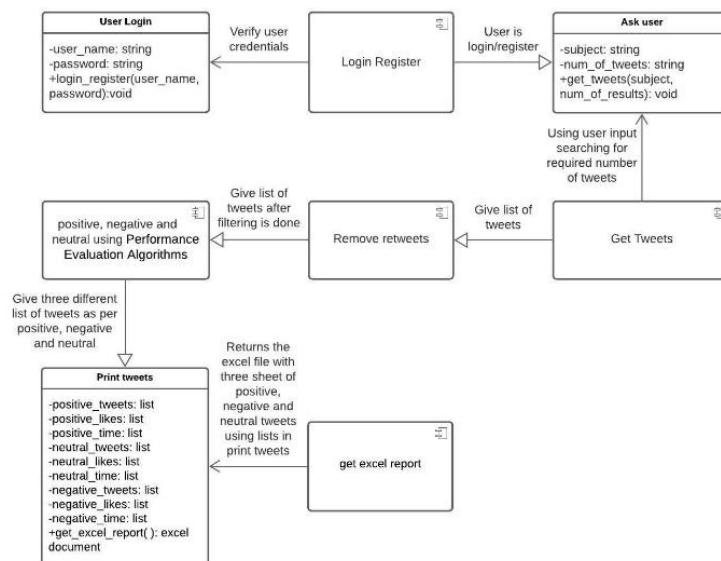


Figure 6: Component Diagram

4.5 Deployment Diagram

Deployment diagrams are used to visualize the topology of the physical components of a system, where the software components are deployed. Deployment diagrams are used to describe the static deployment view of a system. Deployment diagrams consist of nodes and their relationships. Deployment diagrams show how they are deployed in hardware. However, these two diagrams are special diagrams used to focus on software and hardware components.

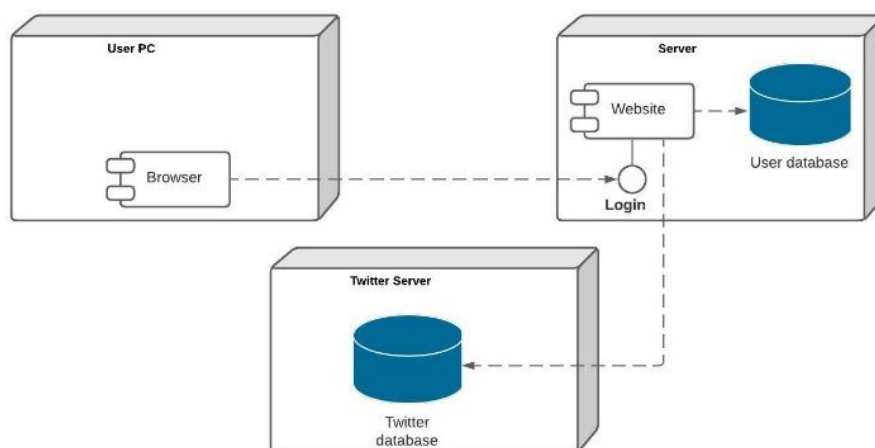


Figure 7: Deployment Diagram

VI. CONCLUSION

Masses of users share their feelings on social media, making it a valuable platform for tracking and exploring public sentiment. Social media is one of the biggest platforms where massive instant messages are published every day which makes it an ideal source for capturing the opinion towards various curious topics, such as products, goods, politicians, or celebrities, etc.

SO, we are looking forward for making a project based on the discussed topics.

VII. FUTURE SCOPE

The future of this project is to improved design; implementation and documentation in such a way that anyone can use this project for better performance. I will develop the site more dynamically. In future I will add the few modules for better improvement of the project such as, real-time chat bot option. In future I will also add mobile version app of this website. We will also try to improve their accuracy. And we will try to predict the persons feeling such as happy sad etc. We will add the database where the user can see its previous analysis.

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